
QUALITY POLICY

At NEPEAN Building & Infrastructure, we harness the experience and capability of our stakeholders and their connected networks to deliver quality outcomes to our customers across the entire range of our products and services.

Our core purpose is to be a successful Australian manufacturer, importer and distributor that improves the lives of those that it touches. We are guided by our customer-service led strategy which responds to Australian demands for building and infrastructure products and services.

Through our NEPEAN Business System (NBS), NEPEAN Building and Infrastructure is committed to maintaining our ISO 9001 international certification. We are committed to the continual improvement of the NBS which encompasses all products and services provided to our customers and the way we work together with our stakeholders. We set and review our quality objectives in accordance with our NBS documented procedures.

The overall objective of this policy is to articulate our commitment to delivering quality products and services to our customers in a safe, responsive and cost-effective manner.



Tony Combe
Managing Director – NEPEAN Building and Infrastructure
July 2023